

Terms and Conditions

Cognexa AI Academy

Effective Date: 15.01.2025

These Terms and Conditions (“Terms”) govern your access to and use of the website, courses, services, content, and communication channels operated by Cognexa AI Academy (“we,” “our,” “us”). By accessing our website, enrolling in courses, making payments, or communicating with us, you agree to be bound by these Terms.

If you do not agree with these Terms, you must not use our services.

1. About Cognexa AI Academy

Cognexa AI Academy is an educational and training platform providing learning programs, resources, and related services in artificial intelligence, technology, and allied domains.

2. Eligibility

- You must be at least **18 years of age** to use our services, or have verifiable consent from a parent or legal guardian.
 - By using our services, you represent that you are legally capable of entering into a binding contract under Indian law.
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3. Services Offered

We provide:

- Online and/or offline courses and training programs
- Educational content, materials, and assessments
- Student support and communication via email, WhatsApp, Messenger, or website chat

We reserve the right to modify, suspend, or discontinue any service, course, or feature at any time without prior notice.

4. User Accounts

- You may be required to create an account to access certain services.
- You are responsible for maintaining the confidentiality of your login credentials.
- You agree to provide accurate, current, and complete information.
- We reserve the right to suspend or terminate accounts that contain false information or violate these Terms.

5. Fees, Payments, and Billing

- Course fees and pricing are displayed on our website or communicated directly.
- Payments are processed securely through **Razorpay**.
- We do not store your card, UPI, or bank details.
- You agree to pay all applicable fees, taxes, and charges associated with your enrollment.

6. Refund and Cancellation Policy

- Refund eligibility, if any, will be governed by the specific refund policy communicated at the time of enrollment.
 - Unless explicitly stated, **fees are non-refundable** once the course has commenced.
 - Cognexa AI Academy reserves the right to deny refunds in cases of misuse, policy violation, or incomplete participation.
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7. Use of Website and Content

You agree:

- Not to copy, reproduce, distribute, modify, or resell any content without written permission.
- Not to use our content for unlawful, commercial, or unauthorized purposes.
- Not to attempt to disrupt, hack, or misuse our website or systems.

Unauthorized use may result in termination of access and legal action.

8. Intellectual Property Rights

All content, including but not limited to:

- Course materials
- Videos, text, graphics, logos
- Website design and branding

are the intellectual property of Cognexa AI Academy or its licensors and are protected under applicable intellectual property laws.

9. Communications

By using our services, you consent to receive communications from us via:

- Email
- WhatsApp
- Facebook Messenger
- Phone calls or SMS

These communications may include course updates, service notifications, or support-related messages. You may opt out of promotional communications where applicable.

10. Third-Party Platforms and Services

11. Disclaimer of Warranties

- Our services are provided on an **“as is”** and **“as available”** basis.
 - We do not guarantee uninterrupted access, error-free content, or specific learning or career outcomes.
 - Educational content is provided for informational purposes only and does not constitute professional or legal advice.
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12. Limitation of Liability

To the maximum extent permitted by law:

- Cognexa AI Academy shall not be liable for any indirect, incidental, consequential, or special damages.
 - Our total liability, if any, shall not exceed the amount paid by you for the relevant service.
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13. User Conduct

You agree not to:

- Harass, abuse, or harm instructors, staff, or other users
- Share misleading, defamatory, or illegal content
- Violate applicable laws or regulations

We reserve the right to remove content or terminate access for violations.

14. Termination of Access

We may suspend or terminate your access to services without notice if:

- You violate these Terms
- You engage in fraudulent or unlawful activity
- Required by law or regulatory authority

Termination does not waive any rights or obligations accrued prior to termination.

15. Privacy

Your use of our services is also governed by our **Privacy Policy**, which explains how we collect and process personal data. By using our services, you consent to such processing.

16. Changes to These Terms

We may update these Terms at any time. Revised Terms will be posted on our website with an updated effective date. Continued use of services constitutes acceptance of the updated Terms.

17. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of **India**. Courts located in India shall have exclusive jurisdiction over any disputes.

18. Contact Information

For questions, concerns, or support, please contact:

Cognexa Academy

Email :- support@cognexaacademy.com

Address: Pune, Indien